

INMAGIC® Training Services

Capitalize on the full range of your Inmagic products' capabilities

Inmagic's Training Services provide a sound, effective learning experience to assist the successful deployment of your knowledge network solution. Our goal is to provide exceptional product training that complements our Professional Services Group (PSG) services and provides for a smooth implementation into your organization's knowledge infrastructure.

Our team of knowledge management and library professionals guides you down the path to maximize the value of your knowledge assets and to optimize the use of your Inmagic products. We offer a variety of courses that are delivered virtually or at your location, depending on your needs.

Conveniently Web-based

Without leaving your office, you can benefit from the expertise of Inmagic trainers who cover important features, functions, concepts, and tips to help you get the most out of your Inmagic products. Inmagic offers cost-effective customer training by providing a low student/instructor ratio, immediate feedback, and valuable training materials.

Training is available for the full line of Inmagic products: Our course schedule, registration instructions, and further course details are available from the Inmagic website. Please contact Inmagic Sales for pricing.

Tailored to Your Needs

While the majority of our customers choose the scheduled Web-based training sessions to get the most out of their Inmagic products, we also provide the flexible option of arranging customized training, either online or onsite, to suit your unique scheduling needs. Customized training is available at an additional cost.

Because each *Presto* implementation is unique, *Presto* end user training is delivered in the final step of our implementation methodology and is performed by members of the Inmagic implementation team. This Web-based end user training is designed to "train the trainers" who will then educate the internal *Presto* end users. On-site training is also available at an additional cost.

Available Worldwide

Thousands of organizations around the globe have purchased our products and received valuable product training from Inmagic and our invaluable network of certified Partners. Our authorized Partners are certified experts in Inmagic products and technology and provide excellent training to customers whose locale is better suited for localized training. A complete list of Authorized Inmagic Partners offering product training is available on our website.



Course Descriptions

- **Presto Content Administrator:** Essential to end users who also fulfill the role of content managers and content librarians, this course combines a product overview with highlighted administrative functionality such as creating and editing content, security, views, social features and the overall look and feel of the application.
- **Presto Technical Administrator:** An extension of the *Presto Content Administrator* course, this course offers additional instruction for system managers including data import/export, archiving, and customizations of values and *Presto* pages.
- **Inmagic® DB/Text® Library Suite:** A comprehensive course covering the features and functionality of the main modules of our ILS product (known as Inmagic® *Genie*): Ordering, Receiving, Managing Serials, Cataloging, Loans and Returns.
- **Inmagic® DB/Text® Web Publisher Pro:** In-depth instruction covering deployment, publishing and maintenance of textbases on the Web. The course provides a feature overview and covers such topics as designing and enhancing basic query screens and designing and managing forms.
- **Inmagic® DB/Text® Works:** An in-depth course dedicated to users building networked and standalone textbases. The course provides a feature overview and covers such topics as creating, searching, adding to and editing textbases as well as customizing screens and designing forms.

About Inmagic

Inmagic® is a leader in developing and implementing Social Knowledge Networks (SKN) for enterprise organizations. The award winning Inmagic® *Presto*, an SKN application, builds upon a rich 30-year history of helping over 5,000 organizations with their information and knowledge management needs. Today, SKNs break down information silos, allowing non-technical business users to access and search relevant content to create true knowledge-based communities that are focused on addressing high-value business processes and objectives. Industry leading organizations such as ACLU, City of Edmonton, Laureate Education, Maple Leaf Foods, MRA, NASA, The Lincoln Center for Performing Arts, the San Francisco Symphony and Wyeth Consumer Healthcare (now Pfizer), rely on Inmagic to improve productivity and collaboration, retain and preserve knowledge and foster greater innovation. Find out how much your organization really knows. Visit Inmagic at www.inmagic.com.

For customized training or future scheduling information:

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