

INMAGIC® Training Services

Inmagic *Presto*® Administrator Courses

Inmagic Training Services provide customers with the foundation to capitalize on the full range of their Inmagic products' capabilities. Inmagic® *Presto* represents a fundamentally new approach to information and knowledge management and we support its successful adoption by offering courses tailored to the roles of those who administer and use the application. To address the more technical aspects of our social knowledge management platform, Inmagic offers two levels of *Presto* Administrator certification. The *Presto* Administrator courses are designed for customers implementing either *Presto* or *Presto* for Social Libraries.

Presto Content Administrator:

Essential to end users who also fulfill the role of content managers or content librarians, this course provides a product overview and a hands-on introduction to *Presto*'s content management functionality and security features. The primary topics of this course include:

- Create/Edit Content Types
- Create/Edit Value Lists
- Create/Edit Collections
- Create/Edit Roles
- Create/Edit Users
- Create/Edit Alerts
- Homepages
- Modifying Screens and Views
- Social Features
- Configuration Files
- Modifying Look and Feel
- User Profiles
- Security

Presto Technical Administrator:

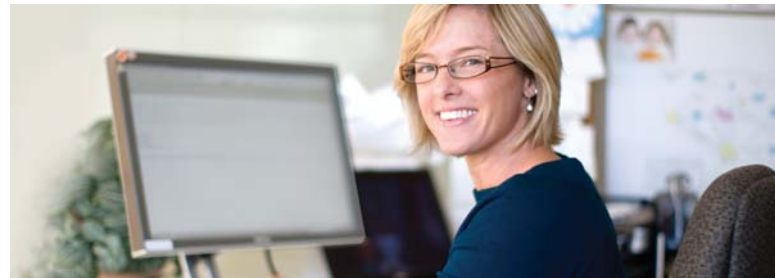
Delving deeper into *Presto*'s data management features and architecture, this course offers instruction for system managers responsible for the more technical aspects and customization options of the application. This course covers the topics in the *Presto* Content Administrator course as well as:

- Coding with Custom Values
- Importing and Exporting Data
- Configuration and Integration
- Archiving
- Reporting
- Action Popups
- Customizations

Presto Technical Administrator Course Prerequisites:

Working knowledge of:

- Web Services
- SQL Server
- JavaScript
- HTML
- ASP.NET
- Visual Studio
- C#
- XML/XSLT



Presto Administrator courses are offered online and at Inmagic headquarters. The duration of the training depends upon the scope of the implementation -- three to five days is typical. Web-based end user training, our "train the trainers" approach, is delivered in the final step of our implementation methodology and is performed by members of the Inmagic implementation team. On-site training is available at an additional cost.

Once the *Presto* Administrator and end user training is complete, our customers are ready to utilize their *Presto* solution to its full potential.

For customized training or future scheduling information:

Contact us at 800.229.8398
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or send email to
training@inmagic.com.