

INMAGIC® Managed Hosting

Inmagic's comprehensive Managed Hosting delivers performance, security and rapid results.

Designed to give you the stable yet flexible foundation needed for growing your knowledge community

We provide your business hosting infrastructure in a turnkey solution, working closely with our certified hosting partners to deliver managed security, 24-hour uptime monitoring, anti-virus protection and access to additional capacity and services – all scaled to your requirements as you grow.

For our customers seeking cost-effective outsourcing of their Inmagic® Presto or DB/Text® Library Suite solution, consider Inmagic's Managed Hosting services. Managed Hosting allows your organization to take full advantage of all the benefits the online realm has to offer, with the adaptability required to remain in step with your IT strategy as it continues to grow and evolve.

Designed to effectively leverage the latest technology to fully support your business, Inmagic's hosting service is flexible and responsive; working reliably for you twenty-four hours a day to satisfy users requiring immediate access to their Inmagic solution or interacting in real-time with others in their knowledge network – from wherever they are located.

Our Approach

Inmagic's approach to hosting our applications is based on three very simple principles:

- We work with an award-winning global IT infrastructure as a service provider partner, to deliver Tier 1 internet connectivity and world-class security, reliability and availability. In the end, our core business is developing software that excels at meeting our customer's knowledge management and corporate business needs and technology requirements. To offer premier quality hosting services we rely on partnerships with premier hosting providers.
- We offer cost-effective flexibility. Whether your need is for hosting services to support a large scale enterprise knowledge network, or simply to leverage our hosting services for a short period of time, we will work with you to match the appropriate service offering to your needs in a cost-effective manner.
- We own the responsibility to meet or exceed your service level requirements, by relying on one of our certified Tier 1 hosting partners.

All you need to know is that your critical Inmagic knowledge management solution is secure from information threats, security issues, and connectivity problems – and that it can accomplish all this without straining your resources or your budget. By trusting Inmagic to host your knowledge network, you gain all the advantages of advanced and secure hosted services without having the resource burden of added staff, capital investment and overhead.



Inmagic's Managed Hosting Solutions Provide:

- Secure, safe and reliable third-party hosting environment
- Turnkey, high performance server infrastructure
- Network connectivity
- 24x7 system monitoring and management
- Dedicated and expandable server capacity, including all server resources –
- CPU, memory, disk, server-side networking
- High bandwidth internet capacity
- Server redundancy including: CPU, memory, disks, networking cards, switches, routers, and internet connections
- Disaster Recovery protection through a Secured Resources Services application layer
- Advanced firewall security
- The standard configuration offering includes:
 - 99.5 % uptime.
 - Automatic failover.
 - 25 GB of disk space for data storage
 - Continual monitoring of your application
 - 9:00 AM to 6:00 PM EST Mon-Fri phone support for application support.
 - Backups: incremental daily and full weekly and monthly
 - Backups: stored internally and offsite

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About Inmagic

Inmagic® is a leader in developing and implementing Social Knowledge Networks (SKN) for enterprise organizations. The award winning Inmagic® *Presto*, an SKN application, builds upon a rich 30-year history of helping over 5,000 organizations with their information and knowledge management needs. Today, SKNs break down information silos, allowing non-technical business users to access and search relevant content to create true knowledge-based communities that are focused on addressing high-value business processes and objectives. Industry leading organizations such as ACLU, City of Edmonton, Laureate Education, Maple Leaf Foods, MRA, NASA, The Lincoln Center for Performing Arts, the San Francisco Symphony and Wyeth Consumer Healthcare (now Pfizer), rely on Inmagic to improve productivity and collaboration, retain and preserve knowledge and foster greater innovation. Find out how much your organization really knows. Visit Inmagic at www.inmagic.com.

For more information:

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