

INMAGIC® Professional Services Group

For a cost-effective way to cut implementation time and risk, many Inmagic customers rely on Inmagic's Professional Services Group (PSG) for data conversion, data cleaning, configuration, setup and installation.

PSG applies its proven methodology to each engagement to enable rapid implementation and adoption. PSG's detailed methodology builds upon Inmagic's 20+ years of collaborating with information professionals.

Rapid Application Deployment: Leveraging Your Investment

Count on the Inmagic Professional Services Group to deliver an effective, headache-free, rapid deployment of your Inmagic products. We are experts in installing and configuring knowledge management systems, and ensuring that they are integrated for maximum advantage to your organization. We also train staff and end users so they can feel comfortable with the products and make the most of the new features at their disposal.

Partners in Design for Effective Solutions

The Professional Services Group allows you to maximize the value of your investment in information management solutions by bringing our expertise and industry best practices to your implementation. Our experience deploying knowledge management solutions and our expertise in social technologies enable us to deliver true social knowledge networks and information management solutions that meet the unique needs of your organization.



Adding Value to Your Organization - Data Conversions Made Easy

Not sure how to integrate existing and legacy data stores into your new social knowledge network or library system? Our consultants handle custom data conversions, ranging from simple data scrubbing efforts to highly customized data migration and reconstruction projects. Inmagic's experienced consultants are trained to handle the entire configuration process, ensuring that our products are fully functional in your organization.

Implementation Methodology

PSG's proven 6-step methodology enables rapid implementation and adoption of your new knowledge network project. PSG's detailed methodology builds upon Inmagic's 20+ years of collaborating with information professionals, to manage successful projects and get them up and running on schedule. An Inmagic maintenance agreement will ensure that products have ongoing technical support and upgrades.

About Inmagic

Inmagic® is a leader in developing and implementing Social Knowledge Networks (SKN) for enterprise organizations. The award winning Inmagic® *Presto*, an SKN application, builds upon a rich 30-year history of helping over 5,000 organizations with their information and knowledge management needs. Today, SKNs break down information silos, allowing non-technical business users to access and search relevant content to create true knowledge-based communities that are focused on addressing high-value business processes and objectives. Industry leading organizations such as ACLU, City of Edmonton, Laureate Education, Maple Leaf Foods, MRA, NASA, The Lincoln Center for Performing Arts, the San Francisco Symphony and Wyeth Consumer Healthcare (now Pfizer), rely on Inmagic to improve productivity and collaboration, retain and preserve knowledge and foster greater innovation. Find out how much your organization really knows. Visit Inmagic at www.inmagic.com.

For more information:

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